**Last:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **First:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Cat 1:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Cat 2**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Cat 3:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Cat 4:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_



**GROOMING AGREEMENT**

*This Agreement and the Supplements referred to apply to all visits by your cat to the All Cats "Grooming Salon". Unless specified, the terms of this Agreement cover the Grooming Salon.*

1. Every cat has a unique personality and disposition. Each individual cat also has unique needs. Because of this, every cat needs to be groomed differently. Grooming a cat is inherently dangerous due to the combination of sharp equipment needed to groom your cat and sudden, unexpected movement cats can make. **Due to the unique nature of cat grooming, the client releases All Cats, its agents, officers, sub-contractors, and employees from any and all liabilities, financial, and otherwise, for injuries or damage to the Client, the Client’s cat, or any other property of the Client, which arise in any way from services and/or products provided by or as a consequence of the Client’s association with All Cats "Grooming Salon".**

2. **The Client assumes all liabilities, financial and otherwise, for the behavior and health of their cat. In consideration of the services rendered by All Cats "Grooming Salon", the Client waives any and all claims, actions, or demands of any nature, foreseen or unforeseen, against All Cats relating to the care, control, health, and/or safety of the Client’s pet arising during or after services are performed by All Cats "Grooming Salon". All Cats is not responsible for the escape or loss of any cat(s). The Client understands it is possible even for vaccinated pets to become ill with an infectious disease despite being vaccinated, and this is not due to any circumstance or condition related to All Cats "Grooming Salon".**

3. **All Cats "Grooming Salon", is not responsible for any allergic reactions resulting from the use of any products.** The Client also agrees to disclose the use or application of any chemical products (such as flea & tick treatments) on the cat before the time of service. The Client understands that All Cats has the right to refuse service at any time for any reason. The Client understands that if their cat has a history of, or repeatedly demonstrates aggression or biting of humans or other animals, they are required to notify All Cats "Grooming Salon" before services are rendered. To ensure the safety of the groomer and prevent a cat from injuring themselves, a muzzle may be used if deemed necessary by the groomer. **If a cat injures the groomer with a vicious or aggressive bite or attack, the Client agrees to take full responsibility and will be held liable for the expenses related to the treatment of the groomer’s injuries.** If at any time during the grooming process the groomer determines for any reason the grooming process should be discontinued, the Client agrees to pay all charges.

4. The Client grants permission for All Cats "Grooming Salon", to obtain medical treatment for their cat(s), should it become necessary. This treatment will occur at our facility by All Pets Animal Hospital. The Client agrees to pay all costs associated with emergency medical treatment. The Client also agrees to allow All Cats "Grooming Salon", to treat minor cuts, nicks, burns, or injuries at the time of the occurrence if those injuries are determined by the groomer to not require special vet care. The groomer is not a veterinarian. All advice given is strictly personal opinion.

5. The Client is aware that if the coat on their cat(s) is in a matted condition, the cat(s) may not be able to receive the style of cut the Client is requesting. If the matting is severe, brushing the coat out may be too stressful and painful for the cat. In this case, a shave down may be required. The Client is aware that many skin conditions (including but not limited to bruising, lesions, open sores, maggot or other parasite infestations, scabbing, hair loss, fungal infections, hot spots, etc.) are the result of a matted coat, and it is impossible for any groomer to know what condition the skin may be in underneath a matted coat. If a condition is discovered during the grooming process, the groomer will make the Client aware of this condition at the conclusion of the service. **The Client will not hold the groomer or All Cats liable for any condition or injury related to a matted coat, or the removal of such. The Client understands a matted cat(s) is at greater risk of injury during the grooming process.**

6. The Client agrees All Cats "Grooming Salon" is not responsible for skin changes or coat re-growth or changes after the grooming service.

7. The Client agrees the process of grooming may become stressful for their cat, both physically and mentally, especially in cats with known or unknown medical conditions. The stress of grooming may cause latent, unknown, active or inactive conditions to become active or inflamed and can result in illness, seizures, or the death of their cat. Although All Cats "Grooming Salon" will take responsible care in the grooming of their cas); the Client acknowledges that the stress of grooming may initiate or exacerbate medical problems in their cat. **The Client agrees not to hold the groomer or All Cats responsible for any reactions their cat(s) may have to the grooming process.** All Cats is not responsible for any pre-existing medical conditions, known or unknown, or the aggravation of those conditions.

8. The Client agrees they are legally able to make decisions on behalf of the cat(s) being serviced by All Cats "Grooming Salon".

9. The cat(s) must not have been exposed to Rabies, FVRCP, Feline Leukemia, within thirty (30) days preceding any services received. **The Client agrees to present proof of vaccination upon request.** This agreement applies to all current, past and future services provided by All Cats "Grooming Salon". This agreement applies to any and all cats associated with the undersigned Client. The Client agrees to bring any known new behavioral or medical conditions to the attention of All Cats before the time of service.

10. Any photograph(s) or video(s) taken by or sent to All Cats "Grooming Salon" or their associates are considered to be the property of All Cats and can be used and/or reproduced in marketing and other materials without any further consent or authorization and the Client will not be entitled to any compensation for their use.

11. **Aggressive or Dangerous Cats:** Owners MUST inform All Cats "Grooming Salon" if your cat(s) bite, has bitten, or is aggressive to people, other cats or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your cat, and protects both the cat and the groomer. All Cats "Grooming Salon" reserves the right to refuse/stop services for such cat(s) at any time before or during the grooming process, and charge a handling fee for Aggressive Cats in addition to the regular grooming charge**. If the cat should bite,** **the owner agrees to be responsible for any and all related medical bills, recovery costs, loss of income and equipment damage.**

12. **Health, Medical Problems & Senior Cats:** Grooming procedures can sometimes be stressful, especially for a senior or ill cat and can expose hidden medical problems or aggravate a current one during or after the groom. Because these cats have a greater chance of injury, these cats will be groomed for cleanliness and comfort. In the best interest of your cat this contract/agreement will give All Cats "Grooming Salon" permission to obtain immediate veterinary treatment for your pet should it be deemed necessary. We will do our best to contact you first, then have our veterinarian on premisis, Dr. John B. Kubisz of All Pets Animal Hospital, look at and treat your cat. **It is agreed that all expenses for Veterinary care will be covered by the cat’s owner upon signing this contract/agreement.**

13. **Mat Removal:** Cats with matted coats need extra attention during their grooming session. Mats left in a cats coat only grow tighter, and can strangle the cat’s skin, or eventually tear it open. All Cats does not wish to cause serious or undue stress to your cat, and will not continually de-mat your cat for you. Mats can be very difficult to remove, and may require the cat to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the cat’s skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved cats are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases cats may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There is an extra charge for dematting. Undersigned Client agrees to any additional charges for dematting.

14. **Kittens first Haircut:** The first grooming experience for a kitten (or any age cat) requires patience and understanding. More time may be necessary to work with younger cats. Gradually adding steps to the grooming process on a regular basis will help to minimize any potential stress. Owners can help their cats accept grooming by regularly massaging cat’s paws as well as brushing & combing their coats.

15. **Accidents:** There is always the possibility an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a cat is wiggling or moving around. If you arrive to pick up your cat and they are still being groomed, please do NOT talk to them or allow him/her to see you. Every effort will be made to insure your cat is groomed as safely as possible, but an excited cat can be dangerous to continue to work on. If you insist on talking to your cat, or the groomer, we reserve the right to end the grooming session, even if the groom is not completed, and the full grooming price will be charged.

16. **Parasites:** If you suspect your cat has fleas or ticks, prompt and thorough action on YOUR part will be needed. Flea infestations can lead to tapeworm and other health problems. We do offer effective products and can apply treatment if requested. If fleas or ticks are found during the grooming process, your cat be treated with Advantage to kill the parasites and an extra charge will be applied. Ticks found will be removed and an additional charge may be applied. If ticks are found, we strongly suggest you have your pet tested for Lyme Disease or other tick borne illnesses. Please note that parasites are a health hazard to your cat as well as to humans.

17. **Hold Harmless Agreement:** **By signing this contract you agree to hold All Cats and it’s owners, operators, employees, officers and directors harmless from any damage, loss, or claim arising from any condition of the undersigned cat, either known or unknown to All Cats "Grooming Salon". It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases.**

18. **Late or No Pick-Ups:** Please be on time to pick-up your cat(s). If you cannot make it in time to pick up your pet, a $10 daycare fee may be applied. If you are not able to pick up your pet until the next day, a standard boarding fee of $20 will be added to your invoice. If your cat is deemed abandoned under local, state, or federal laws or regulations, or in All Cats discretion as permitted by law, we will follow the Abandoned Pet Procedure.

Abandoned Pet Procedure: Unless otherwise required by applicable law, if you fail to pick up your pet by the designated time:

* All Services will stop, with the exception of medication administration necessary to ensure Pet health and safety and basic boarding services (food, water, relief time and shelter).
* We will attempt to contact you by telephone and/or in writing using the information that you have provided, advising you that if your pet is not picked up within a reasonable time period, your pet will be deemed to be abandoned and that we will deliver the pet to a third party adoption partner, Animal Control or other similar government agency. You understand that you may lose ownership of your pet under these circumstances. If you fail to pick-up your pet for any reason, **YOU RELEASE ALL CATS FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET**.
* You shall remain liable to us for all unpaid Charges, including without limit the court costs and reasonable attorneys’ fees incurred in the collection of the Charges.

19. **Payment for Services:** Payment must be made at time of service. If you do not pay your bill in full after services are complete, All Cats is permitted by law to retain your cat until payment is made in full. You understand, however, that you will remain liable and additional charges will apply for further care of your cat.

**You have read this entire Agreement, you have had the opportunity to discuss it with us to your satisfaction, and you agree to its terms.**

**Cat Parent Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Cat Parent Name – please print : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Home Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Cell Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Address (Street or Mailing Address): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Address (City, State, Zip Code): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**E-mail address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Emergency Contacts who can act on your behalf for all purposes under this Agreement:**

**Emergency Contact 1 Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Relationship to Cat Parent: \_\_\_\_\_\_\_\_\_\_**

**Home Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Cell Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Emergency Contact 2 Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Relationship to Cat Parent: \_\_\_\_\_\_\_\_\_\_**

**Home Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Cell Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

*All Cats Associate or Owners Initials: \_\_\_\_\_\_\_\_\_*